

Case Study

IAM Healthcare Client Mobile App

Problem

The majority of the access management functions were being performed in application and business unit silos using different processes.

Challenge

- Service-level and compliance requirements were difficult to meet, and the operational silos led to a lack of accountability, ownership and resolution of issues.

IAM Solution

- The company established an access transformation program with relevant stakeholders, application owners, HR and IAM representatives.
- The company increased adoption of centralized automated services, implemented standard processes and scaled the central infrastructure to serve the access management needs of the business community

Result

- The company demonstrated access control compliance, effectively reduced access-related risks, increased efficiency and reduced costs related to access management functions.