

Case Study

IAM Banking Industry Mobile App

Problem

Toxic access combinations existed, user provisioning processes did not address all relevant applications, and manual review processes proved ineffective and inefficient.

Challenge

- Due to the number of business units impacted by the remediation efforts, there was a lack of consensus on the approach in addition to the risks of an ineffective access management environment.

IAM Solution

- Data analysis techniques were used to quickly identify segregation of duties conflicts across numerous entitlements (effort prioritized by application criticality)
- The company implemented a standardized process for the provisioning and de-provisioning of user entitlements at the operating system, database and application levels

Result

- The company developed segregation of duties remediation plans based on risk to address accounts. Balance between short- and long-term solutions allowed the company to prioritize resources and funding.